



TSS DIS at a Glance

Premier IT products
& solutions provider
serving the following
entities in Arkansas's
Public Sector:

State Departments
Boards Commissions
K-12 Schools
Higher Education
Public Safety
County Government
City Government

\$80 Million

IT Products &
Solutions

1,500 +

Governmental
Sites Served

24/7/365

Monitoring and
Support



VALUES

Technology Leadership | Customer Service | Quality Results | Efficiency

Remote
Field
Support

24/7/365
Call
Center

Desktop
Support

IT
Planning &
Consulting

VALUE

DIS negotiates with vendors to leverage the state's buying power

SERVICES

DIS is the engine that keeps public systems operational

Internet Connectivity Secure
Data Center Hosting Virtual
Private Cloud
Data Analytics
Voice over Internet Protocol
Voicemail & Email
Audio & Video Conferencing
Tape, Data Storage & Backup



Network Security
Windows Desktop Support
Application Development
Cybersecurity
Business Continuity Disaster
Planning & Recovery
Systems Integration Project
Management



Department of
Transformation and Shared Services
Division of Information Systems

EPIC Service



SCSO

State Cybersecurity Office

FACTS

SCSO is the front line of defense to ensure that incoming and outgoing data transmitted across the state network is:

Secure
Private
Confidential
Inaccessible to hackers

Business Benefit

All public entities on the state network benefit from our security mechanisms and layered design of defense.

24/7/365 monitoring

Intrusion prevention tools

Firewalls

Malicious traffic filters

Trusted infrastructure points website requests to the valid location

These tools reduce the risk of a data breach and the financial risk of mitigating a breach by the state.

Future Vision

A mature cybersecurity program across state government will help safeguard and protect critical information and data assets.

Create a cyber aware workforce

Phase out large, expensive intrusion protection systems to lower costs

Implement advanced endpoint solutions for more accurate threat reporting and shorter threat remediation response times

Leverage endpoint protection to stop and isolate threats before they can spread



Thank you for getting our hosted server accessible and secure. We value the support we receive from the entire DIS team.”
- Pulaski County Special School District

Cybersecurity at a Glance

1,000+

Firewalls prevent outside attempts to gain access to state computers

10 Million

Daily attempts are denied access to the network

5+ Billion

Network traffic records managed each day by security event management systems

2,100+

Endpoints protected by cyber defenses

70,000+

Daily attacks blocked from outside the network



501.682.9990

transform.ar.gov/information-systems